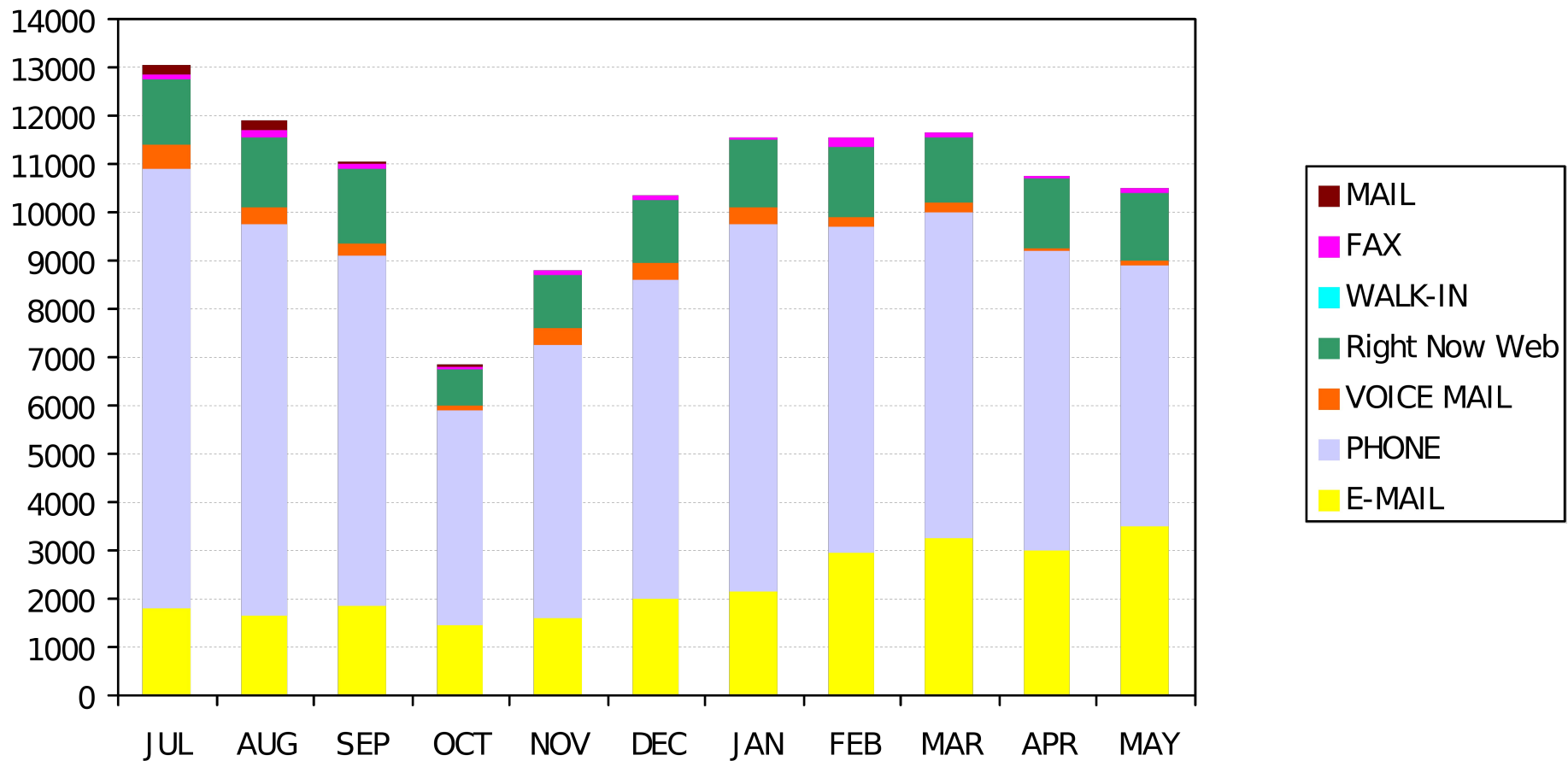


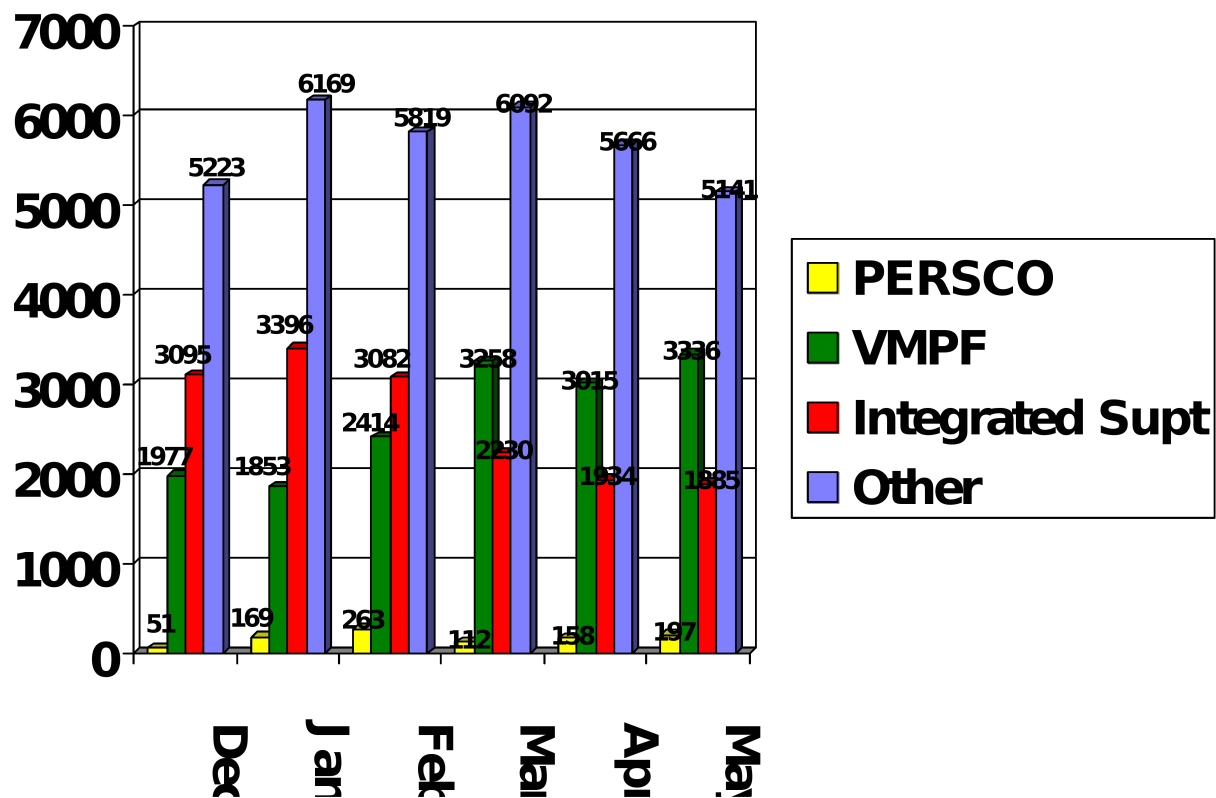


Contact Center Utilization





Contact Center Functionality





Current Breakout by Tier

